Over 100,000 Jews impacted

11 countries
11 time zones
Dear friend,

For nearly three decades, JDC has worked tirelessly to bring care and community to the Jews of the former Soviet Union (or FSU). From the beginning, our mission has had two, intertwined components: We arrived in the region to rebuild Jewish communities that had been dismantled by a repressive state, but found tens of thousands of Jews living in dire poverty. We couldn’t rebuild communities without meeting people’s basic needs, and we couldn’t meet needs without building the infrastructure of community — we had to do both.

We’ve seen the impact of this effort, and it can only be described as a rebirth. Today, every vulnerable Jew in the FSU has a lifeline through the network of JDC-supported Hesed social welfare centers and Jews of all ages have avenues to explore Jewish tradition, connect with others, volunteer, and become leaders in their reemerging Jewish communities.

Much has changed over the past 30 years, but our commitment to saving Jewish lives and building Jewish life remains unchanged. Even as we adapt to new circumstances and technologies, we continue to be guided by a laser-focused strategy that asks:

1. How important is the problem?
2. How effective is our response?
3. Are we the right organization to address the issue?

It is through this lens that we confront challenges with creative solutions, including designing a lighter, more efficient infrastructure to ensure as many precious resources as possible are directed to lifesaving services. We are investing in the social fabric of newly thriving Jewish communities to foster a spirit of responsibility and volunteerism. In this way, our work is coming full circle: Where once care paved the way for community renewal, now renewal offers a path to care.

We are grateful to our global philanthropic partners who, like us, put their Jewish values into action and take seriously the responsibility to help Jews in need wherever they are. Thank you for your faith in us, and for your investment in the largest Jewish humanitarian effort since the Second World War. You are making a difference in the lives of hundreds of thousands Jews across the FSU. This report is a testament to everything we’ve accomplished. We’re honored to share it with you.

Sincerely,

David M. Schizer  
CEO

Michal Frank  
Regional Director, former Soviet Union  
Co-Chief Program Officer
The Hebrew word “Hesed” means loving kindness. It’s a fitting name for the Hesed social welfare centers that serve as the hub for JDC’s efforts in the former Soviet Union: All of our work in the region stems from that central Jewish value, whether it’s care for the impoverished, inspiring new generations of leaders, or reintroducing Jews to their lost traditions. We’ve put down strong roots in the communities we serve, fostering a spirit of volunteerism and collective responsibility with an eye toward sustainability. Each branch of our work connects to and nourishes the others; our broad array of programs ensures that Jews of all ages have everything they need to survive, as well as form rich, rewarding bonds to their Jewish heritage and each other.
JDC FSU by the numbers

5,300 volunteers
44 communities

3,200 teens actively involved in Jewish life through Active Jewish Teens

60 AJT clubs

4,700 Jews of all ages in family Shabbat retreats

87,842 elderly Jews receive critical assistance

18,139,038 hours of homecare provided to elderly Jews

63,469 food and bank cards provided to needy elderly

29,258 elderly received medicine/medical services

6,661 elderly attended day centers

82,225 elderly received food assistance including holiday food

10,061 elderly kept warm thanks to essential winter relief

13,123 elderly, children, and families helped in emergency situations
Aiding vulnerable Jews

JDC provides vital aid to nearly 90,000 elderly Jewish people in the former Soviet Union. Though many had long careers as doctors, teachers, or engineers, today they struggle to survive on pensions as low as $2 per day. They are the poorest Jews in the world, with no family to turn to and no government support, but thanks to JDC and our partners, they have food, medicine, winter relief to stave off the harsh cold, and compassionate homecare. Our approach ensures they also have the priceless things — community, tradition, and companionship — that allow them to do more than just survive, and live with dignity and hope.
Care for elderly Jews: A personal touch on a massive scale

JDC works through 69 Hesed social welfare centers across the former Soviet Union. Each one is a hub for care and community, reaching 87,842 elderly Jews in some 2,200 cities, towns, and villages.
AIDING VULNERABLE JEWS

Care for elderly Jews: A wide array of services

Meet Mikhail, 76, of Kharkov, Ukraine

As a child, Mikhail remembers observing Jewish traditions, lighting candles, and eating kosher food. But for most of his life, these things were forbidden. When the Soviet Union collapsed, Mikhail reconnected to his Jewish heritage and joined the JDC relief effort. A driver by trade, Mikhail spent years volunteering for his local Hesed, transporting food packages to homebound members of his Jewish community.

Today, Mikhail is the one who relies on JDC to survive. He receives 16 hours of homecare every week, as well as medical supplies and financial support for food. “I could not do anything without JDC,” Mikhail says. “I cannot go out on the street, get food, clean the apartment. For me, it is an inestimable help.”
Care for elderly Jews: Efficient service models with a far reach

A Hesed is more than just a physical space where people receive aid; it’s a center for renewed Jewish community, a lifeline for those in need, and a bulwark against loneliness. Many elderly clients, as well as Jewish children and families, visit the Hesed regularly — participating in Jewish activities, celebrating holidays, attending fitness classes, or sharing meals with other Jewish people. For those who are unable to visit, JDC delivers the Hesed to them.

THE WIDEST REACHING HESED

St. Petersburg to Vorkuta (1,559.4 mi.)

DRIVE: 41 hrs, 54 min.
FLY: 23 hrs (multi stops)
(= driving from NY to Dallas, TX)

St. Petersburg to Ukhta (1,072 mi.)

DRIVE: 26 hrs, 43 min.
FLY: 7 hrs, 42 min. (multi stops)
(= driving from NY to Orlando)

St. Petersburg to Zapolyarny (919 mi.)

DRIVE: 18 hrs, 35 min.
FLY: 8 hrs (multi stops)
(= driving from NY to Nashville)

THE FARthest REACHING HESED

Hesed with the farthest reach (2,608 mi.)

DRIVE: 2 days, 7 hrs, 15 min.
FLY: 3 hrs, 10 min. (direct)
(almost = driving from NY to LA)
Care for elderly Jews: From the city to the farthest village

Lyudmila, St. Petersburg, Russia

Lyudmila used to work as a tour guide in St. Petersburg. She loved meeting people from all over the world and showing them the city’s historic sites. But that life ended when she became ill with Diabetes and Parkinson’s disease. Lyudmila could no longer lead tours; she couldn’t even walk the streets of the city she loved. Her illnesses left her confined to her two-room flat, unable to clean the apartment or cook for herself.

Lyudmila’s only sister and the rest of her family more or less abandoned her. For an outgoing person like Lyudmila, this was unbearable. The longer she was trapped in her apartment, the lonelier and more depressed she grew.

In Lyudmila’s time of need, JDC stepped in to provide homecare. Thanks to JDC, she now has critical support for her household tasks, as well as a weekly source of companionship. For the gregarious former tour guide, this human interaction is life-saving.

With a pension of only $116 USD monthly, Lyudmila relies on JDC to subsidize the cost of her many essential medicines, as well as help her pay for food, utilities, and rent.

“My life is totally dependent on JDC,” Lyudmila said.

Yuli, Apatity, Russia

The drive from St. Petersburg to the town of Apatity (population 55,000) takes over 15 hours, but that doesn’t prevent the St. Petersburg Hesed from providing 86-year-old Yuli with the same quality of care that Lyudmila receives.

Yuli spent 60 years of his life devoted to the study of geology, engaged in both scientific research and teaching students. In 2018, he finally retired at the age of 85.

For almost a decade, including while he continued to work, Yuli has struggled with Parkinson’s disease. His debilitating illness has made it nearly impossible to handle basic household tasks and requires costly medical care. Yuli lives alone — his wife and son passed away, and his remaining daughter moved abroad; without JDC and Claims Conference support, he would have to deal with these challenges on his own.

Every week, a homecare worker provides 25 hours of compassionate care to Yuli, helping him with cleaning, cooking, shopping, and accompanying him on trips to doctors whose office are nearly 125 miles away.

Yuli also receives funds for food and medicine, as well as SOS funds for larger necessities, like a new washing machine.
Addressing family needs

Countries in the former Soviet Union struggle to provide a social safety net for children as well as the elderly. Children from poor families are growing up without enough food, heat, or healthcare. Children with disabilities stay home, cared for by a parent, making it nearly impossible for both parents to work. For single-parent families, this means no income beyond small government benefits.

JDC takes a holistic approach in our support for children and families, addressing these material and social needs while providing opportunities to forge relationships and strengthen their ties to Jewish life.

Meet Aleksey

Fourteen-year-old Aleksey and his family live in Belarus, where they receive aid from JDC because of his autism; unlike in the US, there are few resources for families with children who are autistic. Aleksey and his family regularly attend JDC-supported Family Shabbat Retreats — these events are some of the only times Aleksey is able to be a part of an inclusive community. “It was amazing,” he said after a recent Retreat. “I had a great time there and made new friends.”

His mother echoed his sentiment. “These events are very important for my son, because they help him communicate with other children and adapt to social situations. Aleksey keeps in touch with his new friends, they talk on the phone and sometimes we go to community events together.”
The support of family and neighbors can make a real difference in a family’s emotional and financial health. One of the ways JDC fosters this community spirit is Family Shabbat Retreats. These retreats are pluralistic and inclusive; they offer an organic way for families to get involved in Jewish community life. Most families are able — and happy — to pay to participate in such rewarding events, but those who cannot afford it receive partial or full discounts.

Once families arrive at the Retreat, socioeconomic differences are left at the door. Families enjoy a transformative experience of informal and formal Jewish educational activities — singing, challah baking, dancing, craft projects and parenting workshops — all designed and led by local staff and volunteers. The results are consistent — participants make new friends and leave excited to participate in future community events.

In 2018, 4,700 participants took part in Shabbat retreats.

87% of family retreat participants plan to increase their involvement in Jewish community activities.

78% of new participants plan to join in their local JCC activities following the retreat.

45% of new participants plan to volunteer or initiate projects in their community following the retreat.

Data from post-retreat surveys.
Total # of locations

44 Jewish Community Centers (JCC)
12 Jewish Family Services (JFS)
44 locations with volunteer centers
60 Active Jewish Teens Clubs (AJT)
Cultivating a Jewish future: Nurturing caring communities

Once, the Jewish communities of the former Soviet Union were some of the largest and most vibrant in the world. After WWII, and then under Soviet rule, everything changed; a devastating combination of government policies and persecution of Jews drove flourishing communities to near-extinction.

With the collapse of the Soviet Union came the opportunity for reemergence and regrowth. Since 1989, JDC has been at the forefront of reviving these irreplaceable Jewish communities, partnering with local communities to foster a sense community spirit and global Jewish responsibility. We reconnect Jews with their lost heritage and forge a new generation of leaders. The reason is simple: We believe all Jews are responsible for each other.

Our community-building efforts serve another purpose, as well. A tight-knit community can ensure its most vulnerable members have the helping hand they need to face — and overcome — hardship. Our work inspires Jews of all ages to give back to their local communities. Under Soviet rule, the word “volunteer” was not part of the language or culture, but today, in the FSU’s Jewish communities, it is worn like a badge of honor. This mission is unique to JDC, distinguishing us from other organizations that work in the FSU.
Living Jewish values: Many paths for growth

JDC’s wide array of programs offer a variety of pathways to embody the ethic of global Jewish responsibility by becoming more involved in Jewish life, enriching one’s own identity, developing valuable skills and engaging in community service. No matter a person’s age or Jewish education, there is a program for them, and each leads naturally to the next set of opportunities for growth.

Follow some of our clients’ journeys along their paths, then read more about them in the pages to come.
Volunteering starts at a young age:

Meet Masha

When she’s not at school or at JCC classes, you can find 11-year-old Masha preparing a craft activity for the elderly at Hesed or staffing a station at a community charity event. Her smile and energy make it clear she loves to help people.

Masha volunteers because she remembers how it felt to receive help when it really mattered. She was seven years old when her family fled Eastern Ukraine to escape the bombs falling on her hometown. Arriving in Odessa bewildered and scared, Masha and her family received food, clothing, and other necessities from a woman with a warm smile, a woman who worked for JDC. Now, Masha is the one sharing a warm smile with the elders of her community. Masha’s mother says, “When Masha goes to Hesed, I don’t worry about her. I know she will only learn good things there, first and foremost — how to be a good person, a human being who cares.”

In Moldova, the Day of Good Deeds event has gone from a small group of excited volunteers to a movement 6 times as large!
Meet Eva Stupka

When Eva was seven years old, her mother asked her if she wanted to learn Hebrew — and her life changed forever.

Like so many Jews born under Soviet rule, Eva had never known she was Jewish. Her family had hidden their heritage to escape persecution, but the collapse of the Soviet Union had changed things in Moldova; it was finally safe for Eva to explore her Judaism.

Eva began attending Hebrew school. At 13, she joined her local youth club, which was where her Jewish identity took shape. Volunteering, attending events, and celebrating holidays, Eva became a member of — and leader within — a Jewish community.

Yet for Eva, her most life-changing experience has been Active Jewish Teens (AJT). Connecting with Jewish teens from all over the former Soviet Union and beyond, she found her “home” — just as she was a leader in Kishinev, they, too, were leaders in their home communities. They quickly became like family.

Most recently, 18-year-old Eva served as the president of AJT, which now has over 3000 members. “We are a confident generation that is not afraid of identifying as proud Jews, building bridges with our fellow Jews around the world, and ready to change the world for the better.”
Priority program — Leadership: Cultivating caring individuals who drive change

JDC runs in-depth leadership programs designed to create a cadre of young active leaders who are committed to contributing to and driving change in their local Jewish communities. Programs focus on developing Jewish identity, community initiative, professional management capacities, and leadership skills. Programs consist of in-depth sessions (3–7 days), local group meetings in between sessions, and ongoing individual mentoring. A special emphasis is placed on combining both theory and practice. In addition to the sessions and meetings, participants engage with local organizations and leaders, and develop a project in their local community.

In a recent survey of graduates...

- 86% Volunteered in the Jewish community
- 56% Lead projects / activities in their communities
- 78% Participated in events / activities in the Jewish community in the past year
- 55% Raised new resources for the Jewish community
- 78% Donated to the Jewish community

Dimitri: Making family history accessible

Dimitri grew up knowing he was Jewish, but he didn’t know what it meant. “My dad once told me that I should marry a Jewish girl, but I had no idea why, or how to make that happen.”

Two years ago, Dimitri, now 27, began researching his family and discovered a connection to “an ancient nation that had managed to keep its authenticity through the centuries.” He wanted to share this empowering experience with others, and found the perfect way: Metsuda, one of JDC’s leadership programs.

The leadership training Dimitri received has given him the skills to form a club that helps Jews like him learn genealogy, so they can trace their own family history. The group is so successful that Dimitri is now training volunteers to facilitate members’ research.

“I’m so grateful to Metsuda for teaching me how to turn my idea into reality and helping me realize my dream!” Dimitri says.
Looking ahead:
Goals, opportunities, and challenges

Goals for 2019
The care and community support that JDC provides is life-saving and life-changing. As we look toward the future, our primary goal is to maintain our high standards while becoming more efficient — leveraging new approaches and technologies, as well as empowering local communities to take on increased responsibility in a self-sustaining way. In particular, this means:

- Continuing to develop new ways to maximize care with a leaner infrastructure.
  
  Expanding the use of bank cards in providing aid for food and medicine, instead of food cards and food packages. The shift to bank cards is both cost-effective, and allows greater freedom of choice for clients in how to use the aid they receive.
  
  Piloting the use of local post services in providing aid for food and medicine to clients in remote locations. Similarly to bank cards, this means of service delivery also enhances cost effectiveness and convenience for clients.
  
  Piloting new call centers, which provide telephone support services to elderly clients. (See next page)

- Further prioritizing our allocation of resources to ensure care for the most vulnerable.

- Nurturing caring communities by prioritizing teen programming, volunteerism, and leadership training, while enhancing the cost-effectiveness of our Jewish community centers.

- Focusing community development efforts in the FSU in major cities, which have the largest Jewish population, including a younger generation of Jews.

Challenges
JDC has an incredible, dedicated team of professionals and volunteers working diligently to maximize our impact. Still, we face challenges as we continue to make our efforts in the FSU a top organizational priority.

In the short-term, economic factors (high inflation and a rising minimum wage) in the region — particularly in Ukraine, where much of our elderly care is focused — have significantly increased our service delivery costs.

In the long-term, we face the decline of Claims Conference funding, which supports much of our infrastructure for elderly care, even for clients who are not Holocaust survivors.

These challenges are not insurmountable, but they demand innovative new approaches, increased self-sufficiency within local communities, and new sources of funding. We will rise to meet them, and secure a bright future for the Jews of the FSU.
Leaner infrastructure: How call centers make the difference

JDC is piloting and testing a new call center model in the former Soviet Union to provide remote telephone support services to elderly clients. The call centers aim to mitigate social isolation among elderly Jews, and maintain regular contact with high-risk clients to monitor their state. The program currently includes two pilots.

20 Elderly Volunteers

1 Call Center Coordinator
1 Volunteer Coordinator
1 Social Worker
1 JDC Welfare Coordinator

8-10 calls per shift (one shift per volunteer per week)

160 to 200 clients per week

640 to 800 calls per month
2018 Expenditures

JDC receives significant funding support from Jewish Federations across North America through cooperation with JFNA and UIA Canada. Major funding partners also include: the Conference on Jewish Material Claims Against Germany, the Maurice and Vivienne Wohl Charitable Foundation, the Harry and Jeanette Weinberg Foundation, World Jewish Relief (UK), and tens of thousands of generous individual donors and foundations. The International Fellowship of Christians and Jews is a major operational partner. Donor support brought lifesaving help to Jews in eleven countries, across eleven time zones.

### JDC FSU 2018 Expenditures

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<th>Country/Region</th>
<th>Holocaust Restitution Funds¹</th>
<th>JDC, IFCJ, Foundations, Federations &amp; Donors</th>
<th>Elderly Total²</th>
<th>Children’s Total</th>
<th>Jewish Renewal Total</th>
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</table>

¹ Provided via the Conference on Jewish Material Claims Against Germany for people eligible for restitution support (defined as Nazi Victims).
² Totals in these expense reports may be off by $1 or $2 dollars due to rounding of decimal points in the millions.
Thank you

It would take 126 hours to drive the 6,500 miles from Kishinev, Moldova to Khabarovsk, Russia. Yet, thanks to the incredible support of partners and donors all over the world, JDC is able to reach them both, and provide Jewish communities with everything they need to not just survive, but thrive.

On behalf of every community we serve in the former Soviet Union, JDC is profoundly grateful to our partners and donors for their strong commitment to care for Jews in this region.

To connect with us, visit www.JDC.org/fsu